



Ocean Network Express Philippines, Inc.
As Agent of: Ocean Network Express Pte. Ltd.
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UPDATE ON E-CONDEP REFUND SUBMISSION ADVISORY

Effective June 01, 2025

May 01, 2025

Dear Valued Customers,

We wish to share with you that starting June 01, 2025, we have partnered with Container Ledger Account Philippines, Inc. (CLAP) for your alternative container deposit solution.

You may choose to pay your container deposit through CLAP by signing up with the organization that is committed to simplify and speed up container deposit refund. You may check their profile at clap.ph and for the details of registration.

For customers and brokers who are CLAP registered and wishes to settle their container deposit via CLAP, please upload the CLAP BIR registered "Acknowledgement Receipt" (For Container Deposit Payment) together with the import documents and other proof of payments (Freight/ Local Charges and Demurrage) during processing of your e-Delivery Order per below links:

[Manila e-DO](#)

[Outport e-DO](#)

For CLAP refund processing, CLAP guidelines will be followed. For container deposit paid directly to Ocean Network Express Philippines, Inc., kindly follow the refund advisory issued last [April 2, 2025](#)

We would like to take this opportunity to thank you for supporting ONE and look forward to continuously serving your global transportation needs.

Sincerely yours,

OCEAN NETWORK EXPRESS PHILIPPINES, INC.

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