



Ocean Network Express Philippines,
Inc. Unit 1101-1105 11/F Aseana II
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Bldg.,
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City Parañaque
City 1701
271-1000

March 23, 2022

ADVISORY

Dear Valued Customers,

To improve our services and streamline the requests, effective April 11, 2022 e-Official Receipt portal shall be exclusively used for Original BIR official receipt requests. We would like to remind that the computer generated/PDF copies are consistently sent automatically to the email address uploaded in the E-DO, E-Process Export and Detention portal upon processing. Kindly provide us a workable email address as recipient of the computer-generated copy of Official Receipts in the E-DO, E-Process Export and Detention portal. For current and previous computer generated/PDF copies, please check for any replies using google reply – sample email subjects are (CRO Request >> Reference Number for B/L SINC12241800) and (OR for BL NUMBER SINC12241800).

e-Official Receipt Portal:

https://docs.google.com/forms/d/1tkQO8ThrlbqJg9zTMxMVbcLqUsXy72XGm9y_bQKKcYc/edit

As a reminder kindly provide a valid contact person and address in the e-Official Receipt Portal to avoid any return of documents.

Expecting your usual favorable compliance to the advisory.

Please be guided accordingly,

Ocean Network Express Philippines, Inc.