



Ocean Network Express Philippines, Inc.  
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October 29, 2021

**Dear Valued Customers**

Greetings from Ocean Network Express Philippines!

We are pleased to inform you that we are launching a portal to handle all empty container **Diversions Requests**.

**Effective November 10, 2021**, all diversion requests must be submitted through this portal: [e-Diversions Request](#) which will be assessed on a first in first out basis. Requests submitted outside this portal will not be processed.

For Diversion Requests to MIP / ECD, please ensure to submit the following:

1. Request Letter in pdf file
2. Colored Pictures in Word document

Please note that Diversion Requests are **totally free of charge and are subject to approval**.

For more details, you may send us an email at [ph.egc.diversion@one-line.com](mailto:ph.egc.diversion@one-line.com)

Thank you and looking forward to delivering a ONEderful service to you.

Sincerely yours,

**OCEAN NETWORK EXPRESS PHILIPPINES INC.**