



Ocean Network Express Philippines, Inc.
Unit 1101-1105 11/F Aseana II Bldg. and
Shop 10 G/F Aseana One Bldg.,
Bradco Avenue, Aseana City
Parañaque City 1701
Tel. No.: +63-2-8271-1000 / +63-2-8403-7998
Fax No.: +63-2-8845-4071

ADVISORY

e-PROCESS EXPORT

Effective April 1, 2021

March 29, 2021

Dear Valued Customers,

Please be informed that effective April 1, 2021, we shall be releasing the new platform for Export Releasing. This will guide our customers to submit the correct and complete documents for hassle free and avoid delays in processing.

Requests shall be automatically queued in our monitoring database for our PIC to process on a First IN-First OUT basis with a **cut off of 4PM Monday to Friday**. All requests shall be processed within 24hrs upon submission of complete/accurate documents.

We encourage everyone to use this platform to ensure that proper assistance will be provided. This will be available in our website prior to April 1st, 2021 for your easy access under Philippines > e-Process Export.

Website: <https://ph.one-line.com/>

User Manual shall also be uploaded in the same repository.

Should you have any clarification, please send your email to ph.expdocs@one-line.com or you may contact your sales account handler.

Thank you for your usual support.

Sincerely yours,

OCEAN NETWORK EXPRESS PHILIPPINES INC.

CAGAYAN DE ORO OFFICE: Unit 115, LYL Arcade, Kimwa Compound, Baloy, Cagayan De Oro City 9000 Telefax: +63-88-852-6114
CEBU OFFICE: Unit 408, 4/F Cebu Holdings Center Bldg., Samar Loop, Cebu Business Park, Cebu City 6000 Tel: +63-32-232-0305
DAVAO OFFICE: Unit 5, 2nd floor, MK Central Bldg., J.P Laurel Ave. Davao City 8000 Tel: +63-82-234-7282
GENERAL SANTOS OFFICE: 2/F Tri-Star Center Bldg., Santiago Boulevard, General Santos City 9500 Tel: +63-83-552-2455
SUBIC OFFICE: SBITC Compound, San Bernardino Road, Subic Port District, Subic Bay Freeport Zone 2222 Tel: +63-47-2514131