

August 14, 2020

CONTAINER DEPOSIT REFUND ADVISORY

Prior to the implementation of the online container deposit refund processing last May 4, 2020 due to the suspension of physical submission and releasing of refund as a result of the implemented quarantine in NCR, there are container deposit refund checks available for refund request prior to March 16, 2020.

For follow-up of checks for requests for refund on or prior March 16, 2020, kindly submit the following to ph.mnl.condep@one-line.com :

1. Amended "Customer Registration Form" for the bank details of payee for deposit.
2. Scanned copies of stamped received "Letter Request for Refund" from consignee stating the authorized payee (Consignee or Broker)
3. Filename of the pdf should be the Acknowledgement Receipt (ACKR No.) and Consignee Name (e.g. RECMNLBB20013100456 – ABC Company)
4. Please follow below email subject format
REFUND OF CONTAINER DEPOSIT – RECMNLBB20013100456 – ABC Company – March 16, 2020 received

Send	To	ph.mnl.condep@one-line.com
	Cc	
Subject REFUND OF CONTAINER DEPOSIT – RECMNLBB20013100456 – ABC Company – March 16, 2020 received		

Dear Condep Team,

We would like to follow-up the refund of our container deposit for Receipt No. **RECMNLBB20013100456**- ABC Company

PAYEE: XYZ Company

Thanks,

Truly yours,



Felixberto M. Maneja, Jr.

Finance & Accounting Manager

Ocean Network Express Philippines, Inc.