

Ocean Network Express Philippines, Inc. Unit 1101-1105 11/F Aseana II Bldg. and Shop 10 G/F Aseana One Bldg., Bradco Avenue, Aseana City Parañague City 1701

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August 14, 2020

CONTAINER DEPOSIT REFUND ADVISORY

Prior to the implementation of the online container deposit refund processing last May 4, 2020 due to the suspension of physical submission and releasing of refund as a result of the implemented quarantine in NCR, there are container deposit refund checks available for refund request prior to March 16, 2020.

For follow-up of checks for requests for refund on or prior March 16, 2020, kindly submit the following to ph.mnl.condep@one-line.com:

- 1. Amended "Customer Registration Form" for the bank details of payee for deposit.
- 2. Scanned copies of stamped received "Letter Request for Refund" from consignee stating the authorized payee (Consignee or Broker)
- 3. Filename of the pdf should be the Acknowledgement Receipt (ACKR No.) and Consignee Name (e.g. RECMNLBB20013100456 ABC Company)
- Please follow below email subject format REFUND OF CONTAINER DEPOSIT – RECMNLBB20013100456 – ABC Company – March 16, 2020 received

Send	То	ph.mnl.condep@one-line.com
	Subject	REFUND OF CONTAINER DEPOSIT – RECMNLBB20013100456 – ABC Company – March 16, 2020 received
Dear Condep Team,		
We would like to follow-up the refund of our container deposit for Receipt No. RECMNLBB20013100456- ABC Company		

PAYEE: XYZ Company

Thanks,

Truly yours,



Felixberto M. Maneja, Jr.

Finance & Accounting Manager

Ocean Network Express Philippines, Inc.

CAGAYAN DE ORO OFFICE: Unit 115, LYL Arcade, Kimwa Compound, Baloy, Cagayan De Oro City 9000 Telefax: +63-88-852-6114 CEBU OFFICE: Unit 408, 4/F Cebu Holdings Center Bldg., Samar Loop, Cebu Business Park, Cebu City 6000 Tel: +63-32-232-0305 DAVAO OFFICE: Unit 5, 2nd floor, MK Central Bldg., J.P Laurel Ave. Davao City 8000 Tel: +63-82-234-7282 GENERAL SANTOS OFFICE: 2/F Tri-Star Center Bldg., Santiago Boulevard, General Santos City 9500 Tel: +63-83-552-2455 SUBIC OFFICE: SBITC Compound, San Bernardino Road, Subic Port District, Subic Bay Freeport Zone 2222 Tel: +63-47-2514131